

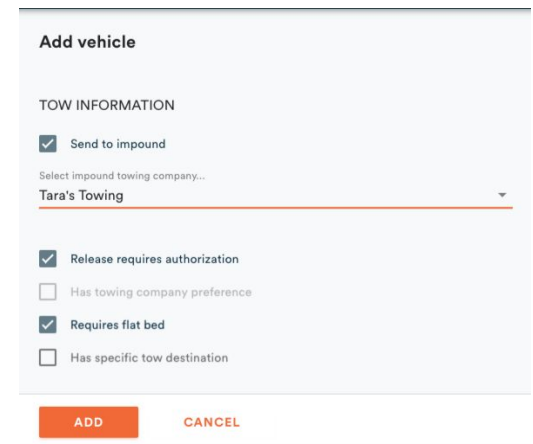
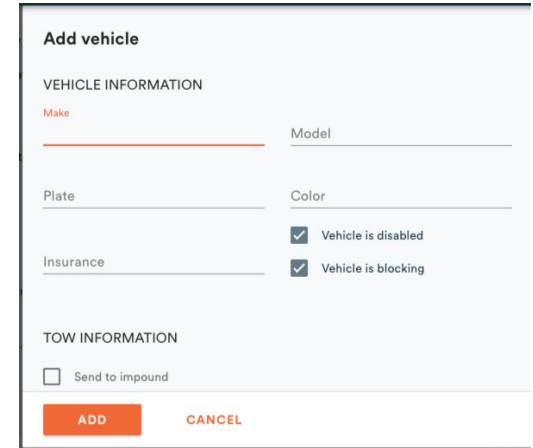
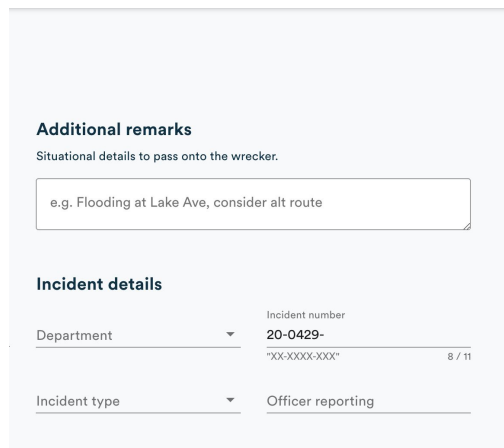
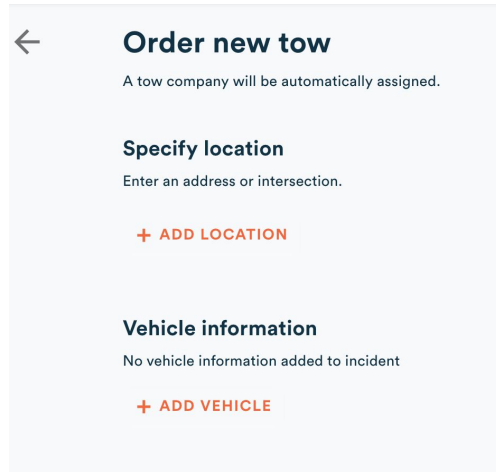
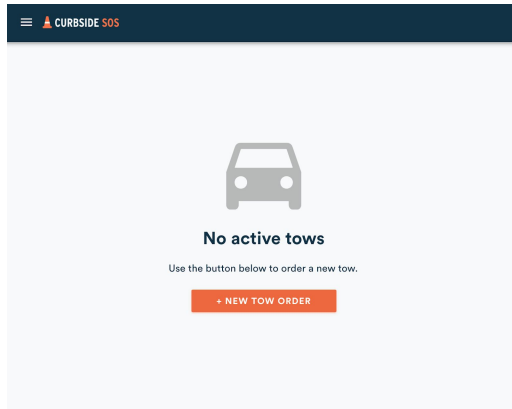
CurbsidesSOS How To - Order A Tow

You've just received a call from a motorist stranded on the side of the road or a local officer has called in for a tow, follow the below steps to send out a tow truck to the scene.

Step 1: Click on the orange "+New Tow Order" button.

Step 2A: Fill in the Tow Order information.

Step 2B: Add in Vehicle information of the car that needs to be towed.



Step 2C: Enter the location of the vehicle. Try to be as specific as possible because the directions are sent directly to the Tow Truck driver.

Step 3: Fill in the Incident details. You'll want to fill in the Department, Incident number, Incident type, and the Officer reporting.

How To - Order a Tow
Step 4: Once everything is filled in fully, click the orange "Submit Order" button on the bottom left hand corner of your screen.

Add location

Enter a location...
 Howard Ave / S 5th St / Shield X

Local description
 e.g. "Walmart parking lot"

TIPS

- Use a forward slash for intersections, e.g. "Main St / Smith Ave"
- Enter mile markers like "55 EB I-96"
- Can't find a location? Drag and zoom the map to a specific point.

CONFIRM CANCEL

Additional remarks
 Situational details to pass onto the wrecker.

e.g. Flooding at Lake Ave, consider alt route

Incident details

Department: ROSO - Royal Oak Sheriff's Office
 Incident number: 20-0429-555
 "XX-XXXX-XXXX" 11 / 11

Incident type: Accident
 Officer reporting

Order new tow
 A tow company will be automatically assigned.

Specify location
 11919 Mill Ln

Vehicle information
 F Doff AI, AF
 adf Insurance
 Disabled
 + ADD VEHICLE

Additional remarks
 Situational details to pass onto the wrecker.
 e.g. Flooding at Lake Ave, consider alt route

Incident details
 Department: ROSO - Royal Oak Sheriff's Office
 Incident number: 20-0527-eee
 "XX-XXXX-XXXX" 11 / 11
 Incident type: Accident
 Officer reporting: Roberts

SUBMIT ORDER CANCEL ORDER

Once the New Tow Order is submitted, it is sent out to the Tow Company you selected or to all the Tow Companies in the network and the nearest one will have the ability to pick up the job.

+ NEW TOW ORDER

11919 Mill Ln
 1 Vehicles, Accident
 Pontiac G6 Assigned Tara's Towing

15 seconds ago In Progress